



Core Returns & Acceptance Criteria Guide



Core is the lifeblood of Remanufacturing

Remy Automotive has a strict policy that every product it supplies must meet or exceed OE standards.

In order to maintain this quality and to ensure excellent order fill rates it is essential that our customers return quality cores to us.

To ensure that every surcharge can be credited

we ask that you carry out a visual inspection of

each core before accepting it back from your customer.

This booklet is designed to give you a guide to what is acceptable and what is not.



Cores will only be subject to a visual inspection by Remy



Core returned should be of the same application as that ordered



Cores should be returned in the Remy box the new unit was supplied in



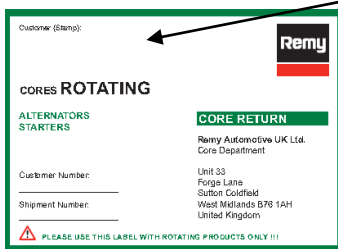
Returns Procedure

Core & Warranty Returns Guidelines

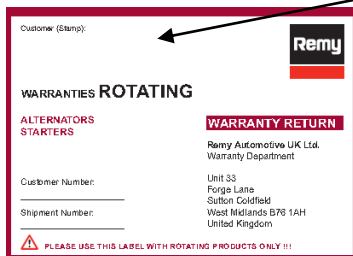
All core and warranty returns must be split into separate pallets; one for starters and alternators and another for all other products or 'multiline' (brake calipers, steering racks & pumps, ignition distributors)

Starters & Alternators

Rotating Electrics core returns **MUST** have the white label with the green border attached - with the customer name filled in at the top



Rotating warranty returns **MUST** have the white label with a red border attached - with the customer name filled in at the top



If necessary and if space permits cores and warranties may be returned in the same pallet providing the warranties are packed in a separate box inside the top of the pallet and both boxes must be clearly and appropriately labelled

Warranties packed separately and clearly labelled

Cores make up the main bulk of the return so the outer packaging is labelled accordingly

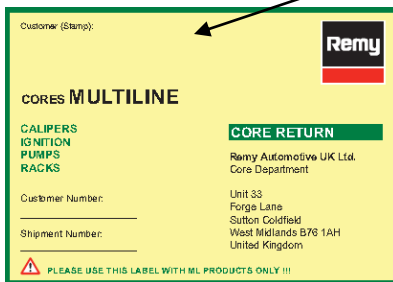




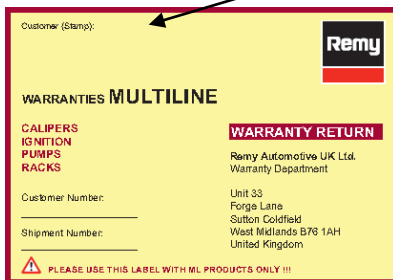
Returns Procedure

Multiline (brake calipers, steering racks & pumps, ignition distributors)

Multiline core returns **MUST** have the yellow label with the green border attached - with the customer name filled in at the top



Multiline warranty returns **MUST** have the yellow label with the red border attached - with the customer name filled in at the top



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Remy

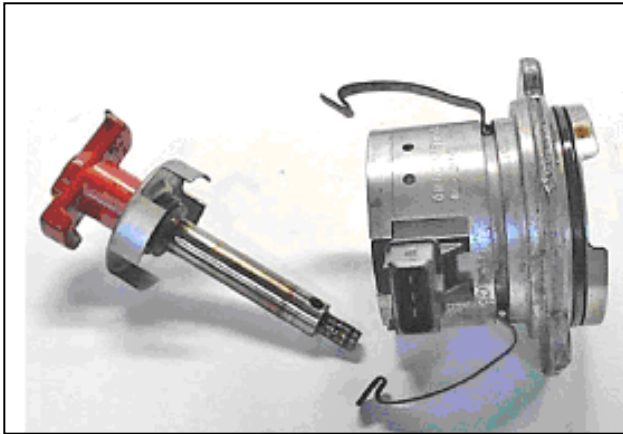
Core Acceptance Criteria Guide



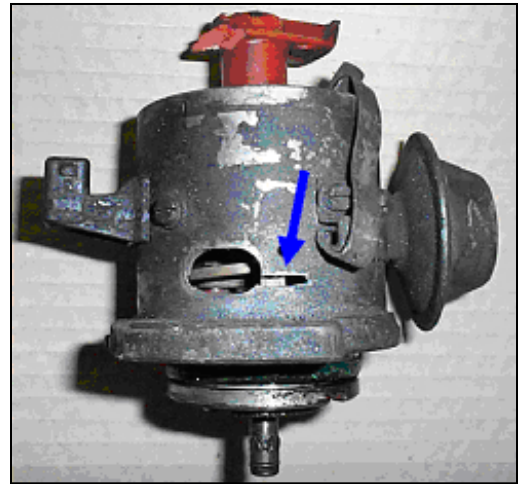


Ignition Distributors

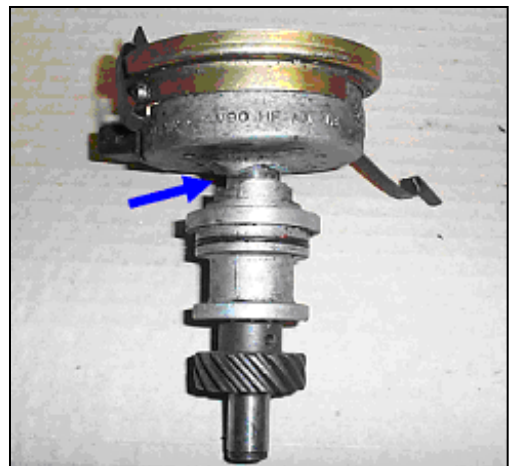
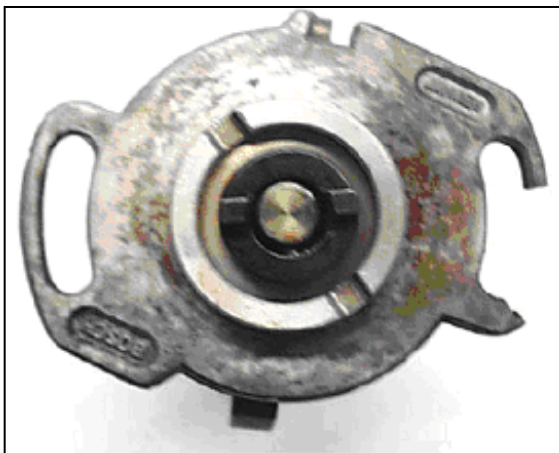
Dismantled Unit/ Missing Parts



Broken Housing

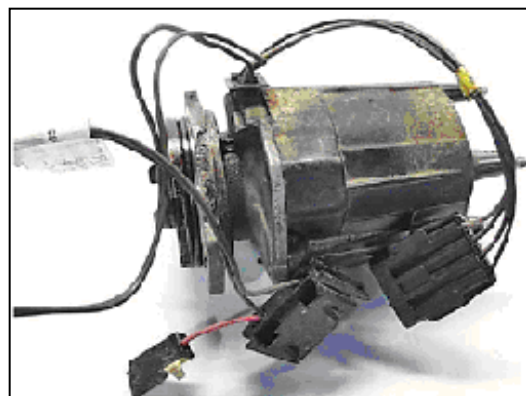
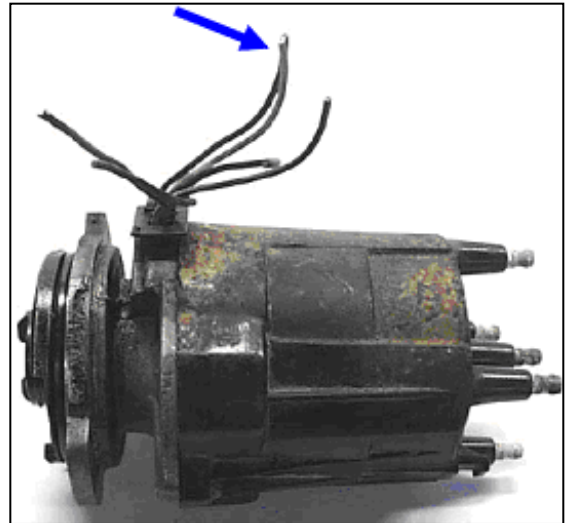
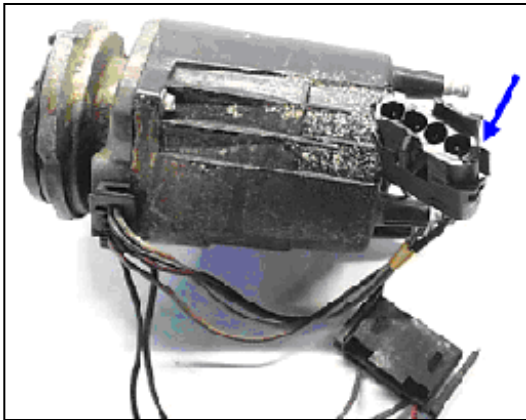


Bracket Damaged/ Broken Damaged/ Broken Casting



Ignition Distributors

Damaged/ Missing Terminals or Connections



Core Criteria Poster Information

To allow us to remanufacture your units please follow the acceptance criteria below when returning your core.

Alternators



NOT ACCEPTABLE



• CRACKED BRACKET



• BROKEN BRACKET



• MISSING PUMP

• MISSING PARTS

• BROKEN LUGS

• DISMANTLED UNIT

• SEVERE CORROSION

• ROTORS SEIZED

Brake Calipers



NOT ACCEPTABLE



• CRACKED CORE



• DISTORTED HOLE



• BROKEN LUGS

• DAMAGED THREADS

• HOLE IN CORE

• SEVERELY WORN

Ignition Distributors



NOT ACCEPTABLE



• DISMANTLED UNIT



• BROKEN SHAFT

• BROKEN LUG

• DAMAGED CASTING

• DAMAGED CASING/HOLES

• BROKEN HOUSING

• BRACKET DAMAGED

Transmission

• DAMAGED HOUSING

• BENT SHAFT

• DAMAGED
THREADS/SPLINES

• ANY MISSING INTERNAL
PARTS

Starters



NOT ACCEPTABLE



• BROKEN HOUSING



• BRACKET MISSING



• DENTED YOKE

• CORRODED PINION

• BLUE DRIVE /SHAFT

• MISSING PARTS

• DISMANTLED UNIT

• SEVERE CORROSION

Steering Pumps



NOT ACCEPTABLE



• DAMAGED CASING



• DAMAGED HUB



• SEVERELY OXIDISED



• PIPE BROKEN



• MOUNTING HOLE DAMAGED



• PULLEY DAMAGED

• PIPE DAMAGED

• UNIT DISMANTLED

Steering Racks



NOT ACCEPTABLE



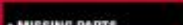
• DAMAGED CASING/CASTING



• HOLES/PORTS DAMAGED



• SPLINES/THREADS
DAMAGED



• DISTORTED COMPONENT

• MISSING PARTS

• SCRAP YARD