## Technical.bulletin

PE-007 2015

## 632040 upgraded software

The Valeo Service Technical Department have received a very small number of calls regarding a condition where the files / images recorded on the camera cannot be downloaded onto the computer.

On further investigation, it transpires the fault is related to a very small run of corrupted CD Rom Disc's which does impede the software to open.

Should you experience any difficulties initially in transferring the image files after running the CD Rom Disc and configuring the Guideo Manger, it is recommended to plug in the USB stick (supplied) and then " drag and drop " these very small files onto your computer and then " double click " on the .exe files to open-up the new software.

Once this process has been carried out the programme will function correctly.





