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Technical.bulletin

Malfunction of wiper motors 404940 and 404792

Vehicle: VW T5, Transporter Model year: 2003 onwards all models with rear double-wing doors.

Malfunction of rear window wipers.

With some of the above-mentioned vehicles, a fault in one of the rear window wiper motors can lead to various malfunctions of the system. Defects in the rear window wiper motor can be caused by water entering via the wiper shaft. Severe oxidation or dampness in the interior can lead to electro migration or to a permanent positive connection. When this happens it can affect the functioning of both the rear window wipers and in some instances the front windscreen wiper system also as it affects the ECU.

In the majority of cases the rear window wipers work nonstop and/or do not react to the various settings on the steering column switch. If such a case does occur, the wiper motors at the rear causing the problem can first of all be disconnected so that (until the motors are replaced) at least the front windscreen wipers can function properly. In this situation, the rear window wiper motor or motors have to be replaced.



